**Access to medical test result services in General Practice**

**Evaluation Proforma**

# Intervention:

(i.e. medical test result service)

## Sources used:

(e.g. practice observation, SOP, informal discussion)

## Researcher’s name:

## Date:

## Questions

### How is the service(s) supposed to work?

### What problems did they already know of?

### How did they try to address/solve these problems?

### How does the service(s) actually work?

### Did any of those 'solutions' actually work?

### What helps to make the service(s) work?

### What makes it more difficult?

### What would make it work better?

### What prompts someone to use it?

### Does it duplicate something else that’s already there?

### What are the positive impacts?

### What is its impact on the evaluation outcomes on:

### patient health?

### health care provision?

### impacted on service efficiency?

### anything else?

### What are the unintended consequences?

### What do patients think about it?

### What else do we still want to know?

### Any other comments?